



FIRST CLASS MAIL MAILING LABEL

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

10/11/06  
Date  
*Pauline Huena*  
Buchanan Ingersoll & Rooney PC

TFW 9/623

Patent

Attorney's Docket No. 009683-379

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:	)	
	)	
Fumino Okamoto et al.	)	Group Art Unit: 3623
	)	
Application No.: 09/904,528	)	Examiner: JONATHAN G. STERRETT
	)	
Filed: July 16, 2001	)	Confirmation No.: 2297
	)	
For: SYSTEM AND METHOD	)	
CAPABLE OF APPROPRIATELY	)	
MANAGING CUSTOMER	)	
INFORMATION AND	)	
COMPUTER-READABLE	)	
RECORDING MEDIUM HAVING	)	
CUSTOMER INFORMATION	)	
MANAGEMENT PROGRAM	)	
RECORDED THEREIN	)	

**RESPONSE TO OFFICE ACTION**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed on July 12, 2006, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the Listing of Claims which begins on page 3 of this Response.

**Remarks/Arguments** begin on page 16 of this Response.